Address
CORPORATE OFFICE:
Oceanic Plaza - 1066 W Hastings St.
Vancouver, British Columbia, V6E 3X2

1. Identify 4 to 9 processes that drive your business.

2. Assign someone specific accountability for each process.

3. List key performance indicators (KPI's) for each process (better, faster, cheaper).

Key Processes		
Person Accountable	Name of Process	KPI's Better, Faster, Cheaper